



## Frequently Asked Questions

### State Connectivity Dollars Effective 7-1-09

### Filings of E-rate Effective 7-1-10

1. **Q:** Who will I be sending my invoice payments to for the 2009 invoice year (7-1-09 to 6-30-10)?  
**A:** **Send your payments to: Indiana Department of Education. This is noted on your invoice.**
2. **Q:** Will E-rate and the state connectivity portion be discounted on the 2009 invoices?  
**A:** **Yes, same as it has been on the past invoices.**
3. **Q:** Who will I be sending my invoice payments to for the 2010 invoice year (7-1-10 to 6-30-11)?  
**A:** **The service provider that is selected through DOE's bidding process.**
4. **Q:** When will the first invoice for 2009 be sent to us?  
**A:** **Sometime around the middle of September 2009. The first invoice will include July, August & Septembers services.**
5. **Q:** Will the invoices be sent on a monthly basis now?  
**A:** **Yes, starting with the October 2009 invoice.**
6. **Q:** Where will I find the forms I normally filled out each year for our 2010 Internet filing?  
**A:** **We are still working through that process and will notify the members soon.**
7. **Q:** Which schools will AdTec be assisting?  
**A:** **Schools that have Internet service on the state network.**
8. **Q:** Is there a link to the 2 WebEx calls DOE hosted to discuss the changes to E-rate filing and the billing process?  
**A:** **Yes, it is located at <http://www.doe.in.gov/olr/>**
9. **Q:** Will there be any more WebEx calls in the future?  
**A:** **We may have others specifically regarding the filings of 2010 E-Rate year.**



**10.Q:** For 2010 when will the state connectivity dollars be mailed to the schools for 2010 Internet payments?

**A:** We have had several suggestions but have not made a final determination.

- **A check mailed to the schools for the full year of 2010**
- **A check mailed to the schools on a monthly basis**
- **A check mailed to the schools twice a year**

**11.Q:** Are the state connectivity dollars available to schools that are not on the state network?

**A:** No, the state connectivity dollars will continue to be available only to those schools on the state network.

**12.Q:** Will each school district sign a contract for Internet services with the selected Internet provider?

**A:** No, DOE will still procure the Internet services with the selected vendor and hold the contract.

**13.Q:** Who should we contact with questions regarding our current level of service?

**A:** Please contact your ENA sales representative or call their toll free number 1-888-612-2880.

**14.Q:** How does the reduction in the state connectivity grant affect my school corporation?

**A:** Please contact Marcia Ping at DOE to go over the allocation model for your school.

**15.Q:** What role does AdTec now have in DOE's E-rate filings?

**A:** AdTec has been assisting DOE with their consortium Internet applications since 2005. Normally DOE filed 8-10 consortium applications each year and there was always an 18-24 month lag in approvals. To help speed up the application approval process Adtec will now file individual applications for each state network member, with appropriate documentation.

**16.Q:** What are the changes in the new billing procedure?

**A:** For 7/1/09 to 6/30/10 your invoices will be from DOE and payable to DOE on a monthly basis. For 7/1/10 to 6/30/11 your invoices will be from the state network vendor and payable on a monthly basis. The state connectivity dollars will be sent directly to the state network member. How these dollars will flow to the schools is still undecided. See question 10.



**17.Q:** In the past we had several documents to be completed by a certain time to be included on DOE's Internet Consortium E-Rate Application. Are we still required to sign those same forms?

**A:** Yes, you will have the **CIPA** compliance form, the **Letter of Agency**, the **technology plan update or a new 3 year plan (whichever is required)**, the **service level checklist** and a new form called the **E-Rate data sheet**. The **E-rate data sheet** is a new form that helps with **Program Integrity (PIA)** reviews requested by the **Schools and Library Division** that administers the **E-rate program**.